F.A.Q.

around the Centre National d'Eau Vive "Al Schwemm" Diekirch

What does priority booking mean?

A priority booking gives priority to a group of canoeists to use the channel during a booked period. The priority booking is not an exclusive booking in the sense that the use of the channel would be prohibited to other individual paddlers during this period. However, Slalom, Kayak-Cross and downriver training requires exclusive use in order to be able to navigate freely according to the respective training goals.

Are single paddlers allowed to use the channel at any time?

Basically, Yes. But if there is a priority booking running, additional individual paddlers arriving must agree with the group leader of the priority booking to what extent they can use sections of the channel without disturbing the training process of the priority booking. FAIR PLAY!

Why at least 10 canoeists per priority booking?

Channel bookings are processed on a voluntary basis and no person is employed on site to monitor the channel. Since different disciplines allow different maximum numbers of kayaks on the canal, a minimum number of 10 canoeists to create a priority booking was agreed to simplify the processing.

How many groups per priority booking?

Only 1 (one) group will be prioritized per time block, regardless of the number of canoeists!

Mandatory priority booking!

Groups of 10 or more canoeists must request a priority booking to use the canal. A form is available on the website for this purpose.

Why time blocks?

Clear conditions require clear planning!

Therefore, a division according to 2-hour time blocks became necessary.

Available time blocks:

08h00-10h00; 10h00 - 12h00; 12h00 - 14h00; 14h00 - 16h00; 16h00 - 18h00; 18h00 - 20h00.

Always have one break per group (e.g. 10h00 - 12h00 & 14h00 - 16h00) to allow other athletes to train in between. Consequently, no consecutive time blocks can be booked.

Where do I have to request priority bookings AND permission for using the canal?

- 1. Send the form to booking@cnev.lu of the Luxembourg Canoe Federation.
- 2. Clubs which are not members of the Luxembourg Canoe Federation or which participate in activities of the Luxembourg Canoe Federation must also apply for permission to use the canal at Diekirch Town Council. The relevant e-mail address can be found on the form.

Please take into account that no enquiries can be answered on Saturdays and Sundays and on Luxembourg public holidays, bridge days, as well as absences due to holidays. Mails sent during this period will remain unanswered.

An enquiry on the previous day can certainly no longer be processed and approved.

How much does it cost to create a priority booking?

Currently, the creation and processing of a priority booking is still free of charge!

How much does it cost to use the whitewater canal?

Currently, the use of the whitewater canal is still free!

No kayaks during CGDIS water rescue exercises.

During exercises and courses for water rescue and stream rescue, kayaks cannot be used on the canal for safety reasons. By the nature of these operations, the water rescuers move in the water in the canal and could suffer the

most serious injuries from collisions with kayaks. To simulate rescue operations, ropes can be stretched across the canal, or objects such as tree trunks may have been temporarily anchored in the water, which in turn can be deadly obstacles for kayakers.

Opening hours.

Generally, water flows through the canal every day and the canal can be used at any time of day.

Channel closure planned.

Channel closures are marked as such in the calendar and are in principle only pronounced for competitions, both in the competition and in the training phase. In addition, repair and maintenance work can also lead to sewer closures. As far as possible, these will be announced in advance.

Channel closure not announced.

Unexpected repairs, malfunctions at the weir control, or flooding can lead to sewer closure at any time and at short notice and may not be entered in the calendar for organizational reasons. The channel has an automatically controlled inlet flap, which closes automatically, but can only be reopened by technicians on site.

Water level in the canal.

The Luxembourg Canoe Association has no influence on the water level in the canal. It depends on the amount of water in the river and the position of the main weir. The main weir has unpredictable fluctuations due to its operation and accordingly the water level in the canal can drop or rise by 20cm within a short period of time. Higher water levels are only possible during competitions and after going through the approval procedures at the town administration. The Diekirch gauge is located 1 km downstream the canal and indicates the water level of the river Sûre.

Commercial activities.

Commercial activities are not permitted on the whitewater channel.

CALENDAR with occupancy dates.

On the website of the Luxembourg Canoe Association <u>www.cnev.lu</u> is linked to a special page that has been specially set up for the activities around the whitewater canal.

There you will find the Google calendar « CANAL availabilities » on the calendar page.

Coloured fields mean that there is a priority booking or planned blocking.

Please note that on weekend days and Luxembourg holidays, bridging days, as well as holiday-related absences, there is no update. The calendar is maintained by a single, not full-time, person.

Neither the Luxembourg Canoe Association nor the Diekirch City Council can guarantee that all information on this website is up-to-date and correct. Accordingly, no responsibility can be assumed for any inconvenience caused after arrival.

Changing facilities.

The changing facilities can unfortunately only be used by the Luxembourg Canoe Association and the local canoe club due to the lack of staff employed on site and responsible for supervision.

Public toilets are located in the building by the playground and are open from 08h00 to 20h00. Use is free of charge. The toilets in the restaurant are for restaurant guests only, not for canoeists!

Parking.

Unfortunately, there are no parking spaces reserved for canoeists on site.

For the few parking spaces on the route, the current parking regulation with paid parking (since 06/2022) must be strictly adhered to in order to avoid unpleasant chargeable warnings. Parking canoe trailers on a parking bay is not allowed. (Road Traffic Regulation)

There are public parking spaces available free of charge at a distance of approx. 200 metres. (see "Directions" under Downloads.)

Parking on the cycle path along the parking bays is strictly prohibited in your own interest! The police will intervene swiftly and relentlessly at all times of the day, including Sundays and public holidays!

(Special regulations may come into force for competition days and events).