

The book of MAMBO – Ride.

Please find ALL information about our activity in this full description.

1) DESCRIPTION

FUN & ACTION !

It's the MAMBO Ride !

A wild and wet ride in the Wildwater training canal (160m long), the only one in Luxembourg and surroundings! After each descent, you have to carry back your boat to the start. Trolleys are available.

Please consider that it is NOT a leisure park, but a wild water kayak training canal.

Use of the canal can only be made outside the official kayak training schedule.

You will paddle in our 1-seated open Kayaks type Sit-on-top (type Rotomod MAMBO)!

Sit-on-top means that you cannot get stuck inside in case of capsizing (turn over).

Provided equipment: MAMBO, Paddle, Helmet, buoyancy aid.

Neoprene Longjohn is highly recommended. If you don't have an own one, you can rent it.

You have to bring your own solid and fully closed shoes. Mandatory!

No flip flops, No sandals, No crocs. Barefoot is strictly excluded!

On site: Toilets, showers, changing rooms, lockers (1 EUR / 2 EUR pieces)

- **MAIN SEASON** 2019 starts on 1 June and ends on 25 August.
- **OPENING DAYS** Wednesday until Sunday.
- **OPENING HOURS** 11h00 until 18h00.
- **Last start** at 17h00. Please arrive before 16h45.
- **AVAILABILITIES** can be checked at www.kanuraft.eu → **AGENDA**
- **RESERVATIONS** only possible for 11h00 and 12h00. After 12h00 it is a running activity without reservation. Boats come back soon.
- **DURATION** 1 hour in Kayaks, including on land explanations about kayaking technique. Time extension is possible.
- **Minimum participants** 2 adult (18 +) or 2 adults & 1 youngster (12 – 17).
- **Maximum** 20 participants
- **Minimum of age** 12 years.
- **Maximum weight** 120 kg (due to boat specifications)
- **PRICE 2019** 15,- EUR per boat and hour. Every started hour is calculated as a full hour. No boat sharing.
- Special price for groups (minimum 10 Boats advanced booking & payment) and Luxemburgish school classes.
- **PRE & AFTER SEASON** April, Mai, October, September only for groups, minimum 10 boats for 2 hours, with advanced booking and payment.
- **Payment CASH or Card** reader. We don't accept notes of 200,- or 500,- EURO

2) Practical clothing recommendations & personal requirements.

We cannot be held responsible for the lack of comfort of our guests, or their exclusion from the activity, due to the non-conformity of the present information.

ALCOHOL
0 %
ZERO

Cap or Hat.

Straps for glasses



Windbreaker and splashproof anorak K-Way style.

Swimsuit.

T-Shirt, short or long sleeves, preferable in synthetic material.

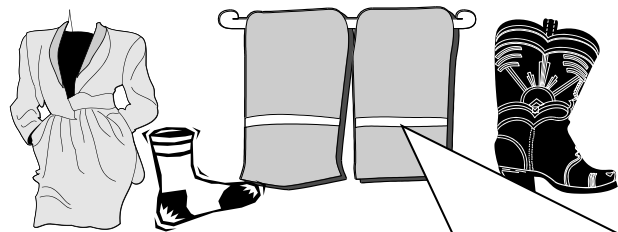
Sportswear adapted to outdoor practice & weather conditions.

Solid and fully closed footwear !

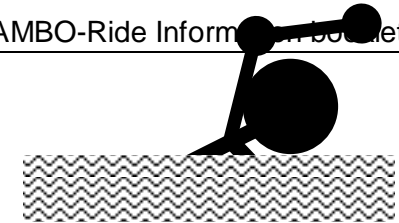
- No flip flops.
- No sandals.
- No crocs.

Barefoot is excluded !

Dry clothes, shoes and towel for after paddling.

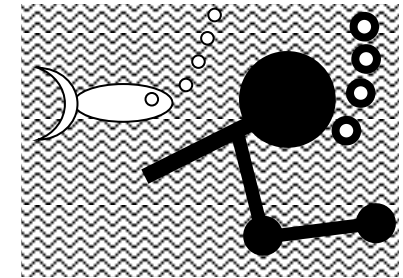


A



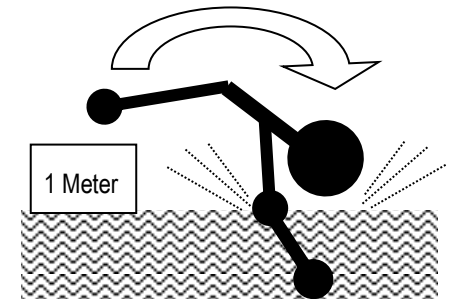
Able to swim for 15 minutes!

B



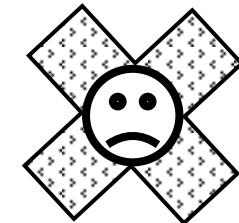
Able to immerse your head at -2m !

C



Able to dive from 1 meter!

D



No medical contra-indication for practicing canoe or kayak sports !

3) GENERAL TERMS AND CONDITIONS (G.T.C.).

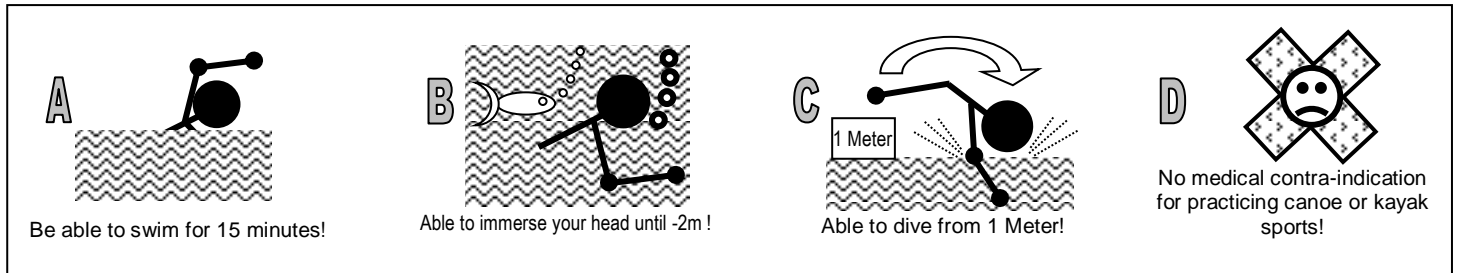
Version from 1 January 2019.

Concerning the **unsupervised boat renting**.

Attention: This is a free translated text! In case of doubt or lack of understanding, only the French text is applicable.

It is pointed out that this service in its form is not suitable for the physically or mentally permanently or temporarily (including injuries) affected disabled persons. In the given case, for reasons of the safety of the participants, additional measures must be seized, which draw also an adjustment of the price with itself. This must be already communicated in the reservation request.

PERSONAL REQUIREMENTS:



Subsequently, a PARTICIPANT is considered as a person who has rented for a determined period of time, under one's own name or the name of another person or group, and autonomously uses a canoe or kayak inclusive all accessories without any external supervision.

- Children under the age of 6 years are not allowed on board of the boats.
- Minors from the age of 6 until 15 years included, must be accompanied by an adult person in a boat. They are not allowed to rent a boat at their own.
- From the age of 16 on, persons can rent a boat at their own.
- The minimum age to navigate the wild-water canal is 12 years.

Wearing the buoyancy aid, closed and buckled up, is mandatory for the entire duration of the activities. In wild-water also the helmet as mentioned under §5.

§ 1) PAYMENT AND RESERVATION PROCEDURES:

No reservation will be considered binding until receipt of a written booking and full payment.

As long as no binding reservation exists, KanuRaft s.à r.l. reserves the right to dispose freely over both the date and over the period and to convey it to another customer.

The complete rate of participants set by the booking are payable, even in case of individual withdrawal.

§ 2) CANCELLATION BY THE PARTICIPANT(S) (CLIENT / GUESTS):

Less than 14 calendar days before the first day of rental: 50% of the total price to be paid.

On the day before (00h00) or the day of rental: 90% of the total price to be paid.

Late arrival in relation to the agreed time schedule leads to the corresponding temporal shortening. No waiting times, even for single persons within a group.

§ 3) CANCELLATION by KanuRaft s.à r. l. :

Payback 100% of the entire deposit or the amount paid in advance.

This clause is not applicable if the renting, due to non-compliance with a safety statement or condition of participation mentioned in the present General Terms and Conditions, by one or more participants, must be aborted and/or cancelled.

§ 4) RESPONSIBILITY during renting:

§ 4.1) KanuRaft s.à r.l. ensures the safety and standard compliance for the rented equipment: boat, paddle, buoyancy aid ISO EN 12402-5, helmet EN 1385.

In case of failure to follow safety instructions by one or more participants, KanuRaft s.à r.l. reserves the right to suspend or cancel the renting immediately, without compensation and without affecting the other agreements of this contract. The same applies in the event of conduct by which the safety of participants and/or the supervisor is no longer guaranteed. The participants must immediately follow the instructions to get off the boat.

In the case of force majeure (e.g. storms, strong winds, floods, low water, lack of instructor, technical failure, ...) in the interest of the participants and their safety, KanuRaft s.à r.l. may abort or cancel the renting at any time and without affecting the other agreements of this contract.

KanuRaft s.à r.l. can immediately abort the renting without compensation and request the participant to get off the boat if their behaviour shows unsuitable physical and coordinative abilities to navigate the boat without putting himself or other people in danger. The participants must immediately follow the instructions to get off the boat. This is also applicable for individual persons within one same group.

4.2) The participant (client/guest) shall certify with his signature that he himself and all participants in his group or family boarding the canoes and kayaks, do fulfil all de preconditions illustrated by the images A, B, C, D in the beginning of this text and are not under influence of alcohol and/or other drugs.

The participant or group leader also certifies that he has informed every participant from his group or family about the contents of the present general terms and conditions.

In case of a group of participants, the latter ones must determine by name and in written form a main responsible person on site, who bears the responsibility of the whole group as a group leader.

Every participant has to strictly follow the instructions and information's given by the instructor and/or trainer from KanuRaft s.à r.l. on land as well as on water.

§ 4.3) The participants must accept all risks which arise from the exercise of outdoor activities, particularly canoeing and kayaking, namely by the effects of exposure to sun, wind and rain, cold weather, freak weather, moisture and contact with the very slippery and unstable river bed and banks.

The nature of the canoeing activity points out that the prolonged contact with more or less cold waters and tipping over (capsize) due to loss of balance cannot be excluded.

Participants accept that the canoeing activity can be operated on a water body, whose waters do not meet the hygienic standards set by the European bathing water directive 2006/7/EC.

Respect and protection of the natural environment must be observed during the entire service duration.

§ 5) Centre National d'Eau Vive in Diekirch (C.N.E.V. « al Schwemm ») / National wild-water centre, wild-water canal. (concerning activity MAMBO – Ride)

The minimum age to navigate the wild-water canal is 12 years.

↳ Wearing the buoyancy aid and the helmet, closed and buckled up, is mandatory for the entire duration of the activities. As well on board of the kayaks as on the banks of the wild-water canal.

Every participant making use of the wild-water canal from the C.N.E.V. « al Schwemm », is compelled to strictly and promptly obey every instruction from the trainer or any other person being responsible for the C.N.E.V!

The participants accept that the wild-water canal has NOT to be considered as a recreational park, but as a training course for canoe and kayak including all risks and dangers existing on a wild-water river.

The risk of collision and capsizing of the boat, including its subsequent consequences such as swimming in a strong current or the collision with solid obstacles is omnipresent and involves risk of injury and drowning.

The participant uses the unsupervised wild-water canal in full autonomy and at his/her own risk and responsibility.

The participant is solely responsible for his/her own safety, the safety of the group's participants and his/her family and bears the full risk and potential damage events which can result from the unsupervised utilization of the wild-water canal.

If one or more participant(s) are not following the requirements concerning the safety, KanuRaft s.à r.l. reserves the right to immediately interrupt or terminate the boat renting without affecting the present terms and conditions. The participants must immediately follow the instructions to stop and get off the boat.

In case of malicious damage, destruction or loss of the rented material or any other equipment, including installations of the "Centre National d'Eau Vive", the participant must compensate it with the reinstatement value.

The existing terms and conditions can be renewed and/or changed at any given time. The respectively valid version can be found on www.kanuraft.eu or be viewed at the embarkment.

4) Some details.

What is a MAMBO ?

It is an open kayak where one "sit-on-top", not inside. We have 20 boats.

Can carry 1 person with a maximum of 120kg body weight.

Boat specifications: Long 267cm;
Wide 77cm ; Weight 19kg.



What is a Neoprene Longjohn ?

It is a body suit and has long legs but no arms at all. The material is 3,5 mm neoprene that keeps you a little warm and protects against skin scratching. We have sizes XXS, XS, S, M, L, XL.

It is a so called "Wetsuit". Water comes inside.

Inside the Longjohn you have to wear a swimsuit and a t-shirt for hygienic reasons.

If you own a better or comparable one, don't hesitate to wear it.



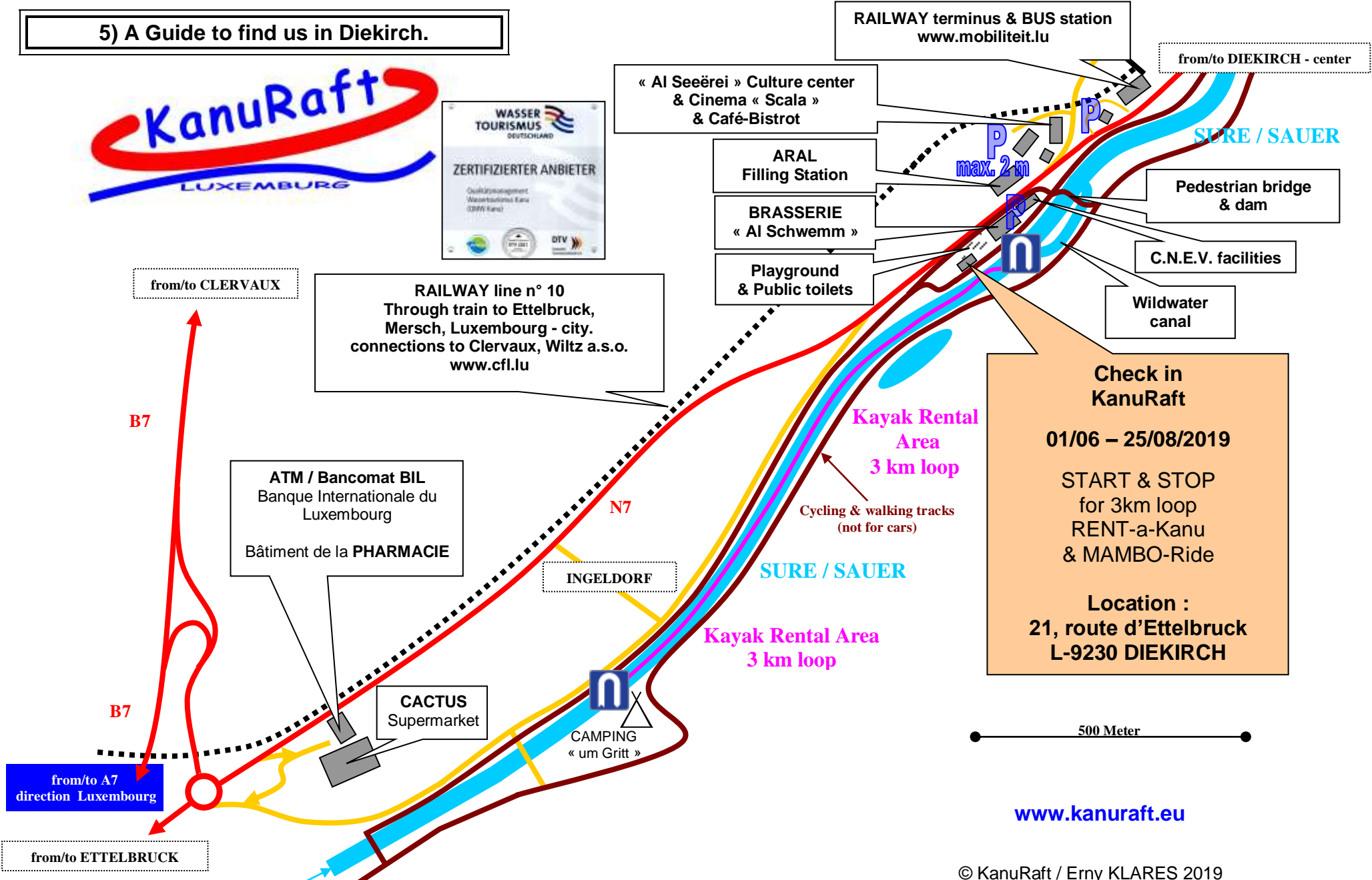
What are solid and fully closed shoes ?

Minimum sports shoes like this:

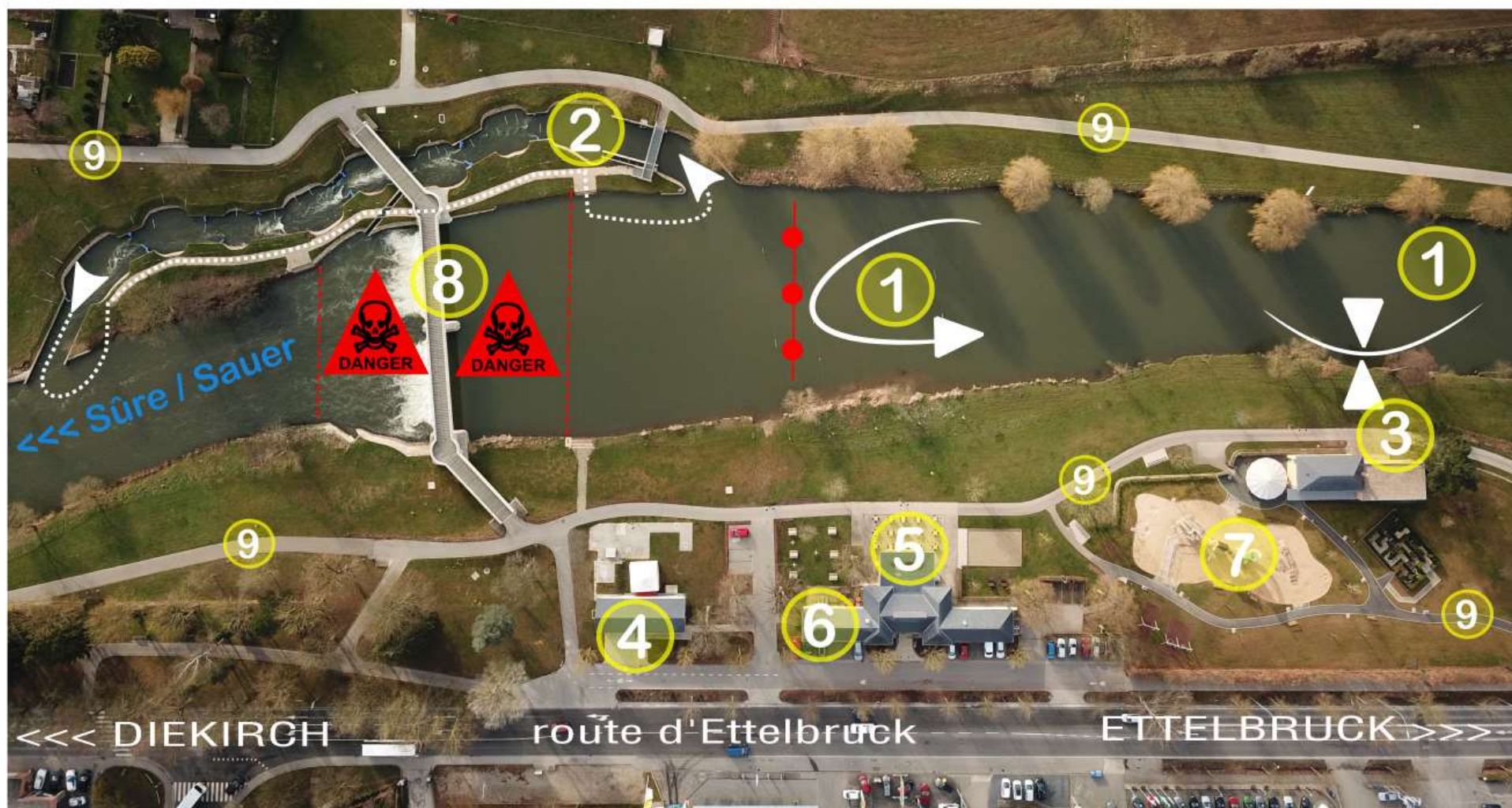
MANDATORY !!!



5) A Guide to find us in Diekirch.



6) Get the orientation on site.

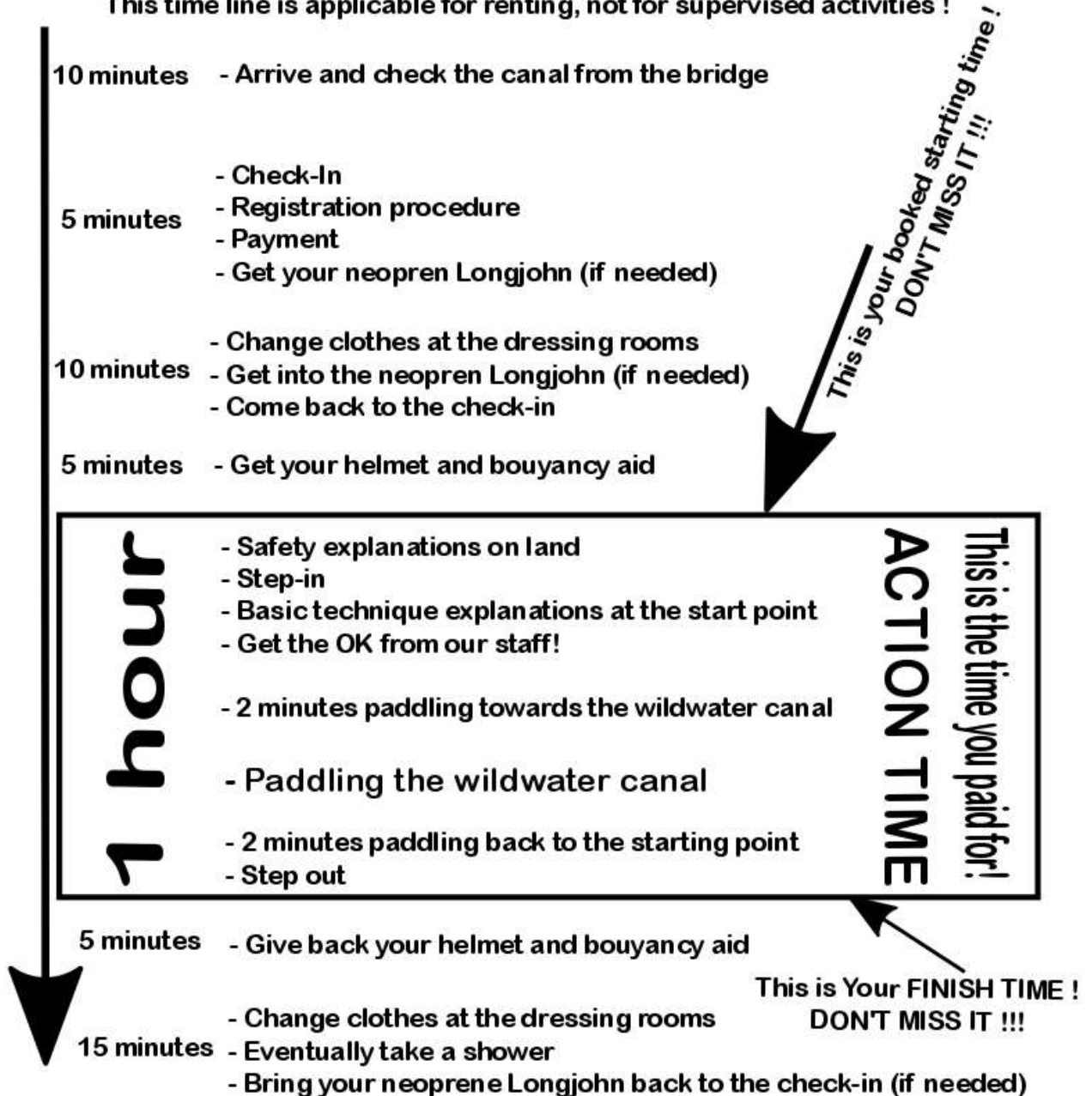


① RENT-a-KANU by KanuRaft	② MAMBO-Ride by KanuRaft	③ Check-in + Start&Stop KanuRaft
④ Changing rooms	⑤ Brasserie + Terrace "Al Schwemm"	⑥ C.N.D. local Kayak club
⑦ Public playground & public Toilet	⑧ Bridge & Dam	⑨ Promenades

7) How to be organised ?

How to organise my MAMBO-Ride time ?

This time line is applicable for renting, not for supervised activities !



You got it ?

YES, calculate 2 hours of total time invest !

It depends on yourself, how fast you can act and understand the instructions.

We are not responsible for delays due to these facts.

The booked starting time CANNOT be changed!

Late arrival will cause shortened action time. Finish time never can change!

More than 15 minutes late to the booked starting time is automatically considered as cancelled by the guest according to the G.T.C. and is fully payable.

8) Finally, please always remember:

YOU GET TOTALLY WET !!!



and:

it is sporty !



Have fun !

